



Understanding Your Energy Bill



Outfox Energy
16 North Mills
Leicester
LE3 5DL

BALANCE £XXX.XX CR

Account Number: OTM0XXXX
Statement Number: XXXXXX
Statement Date: 2/06/2025

Hi Home Energy,

YOUR ENERGY STATEMENT

For the period of 02 May 25 to 01 June 25

For energy supplied at:
16 North Mills
Leicester
LE3 5DL

ROTA LOAD BLOCK CODE: U

A. Previous Balance	£XX.XX
B. Total Charges	£XX.XX
C. Total Payments	£XX.XX
D. New Account Balance (D=A+B-C)	£XX.XX

Cost of your energy this period

Electricity
Gas

Remember:
As you are making regular Direct Debit payments, this statement is for information purposes only and does not require payment.

Thinking of switching your tariff?
You can now do so via the customer portal.
Visit: <https://portal.outfox.energy/sign-in>

Don't forget to send us your meter readings

To ensure your bill is as accurate as possible please submit your meter readings between 26/05/25 and 01/06/25 at outfox.energy

Could you pay less?

Over the next 12 months, we have estimated your annual cost:

£XXX.XX for your Electricity
£XXX.XX for your Gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Remember - it might be worth thinking about switching your tariff or supplier.

Relevant Cheapest Tariff

Good to know! You're already on our cheapest tariff. We will let you know if this changes.

Alternative Cheapest Tariff

Good to know! You're already on our cheapest tariff. We will let you know if this changes

Impartial Advice

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support. Go to: citizensadvice.org.uk/energy or call consumer service on 0808 223 1133 Mon to Fri, 9am-5pm.

Emergency Numbers:
Gas: 0800 111 999
Electricity: 105

www.homeenergy.co.uk
Email: hello@homeenergy.co.uk | Telephone: 0800 092 7407
MONDAY TO FRIDAY 08:30 - 17:00 | SATURDAY 09:00 - 14:00 | SUNDAY - CLOSED

Home Energy Trading Ltd 33 Warple Mews, Warple Way London, United Kingdom, W3 0RX Registered in England and Wales with company number 10364306.

Useful information

Your bill details, all in one place.

Your charges

A breakdown of the amount you need to pay for electricity, gas or both. The amounts are inclusive of VAT.

Total charges

A VAT breakdown of the total amount you need to pay for the services we provide.

Balance information

A full breakdown of how your newest bill will affect your account, showing previous balance prior to this statement, your total energy charges, the amount you will actually pay and the current account balance after this invoice is taken.

Managing your account

A breakdown of the amount you need to pay for electricity, gas or both. The amounts are inclusive of VAT.

The easiest way to manage your account is to download our app via the App Store or Google Play Store.

Apple Store:
<https://apps.apple.com/gb/app/outfox-the-market/id1525216425>

Google Store:
https://play.google.com/store/apps/details?id=com.redshuk.otm.app&hl=en_GB&gl=US

Understanding Your Energy Bill

Our service icon

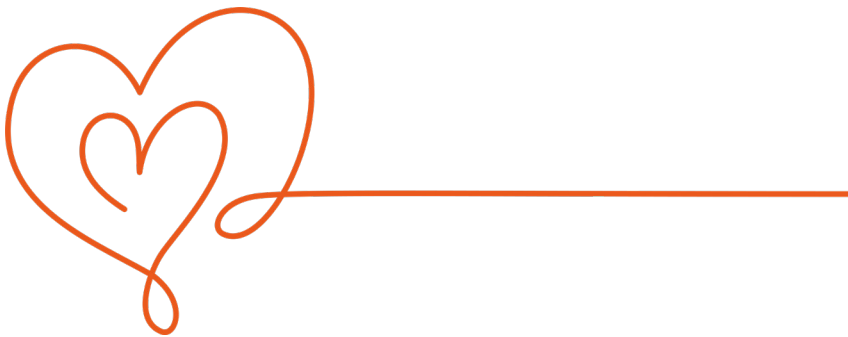
The title for each fuel can be found at the top of the page.

Service and bill amount

The heading of each page shows which service is being covered and how much you need to pay for that service

Your charges this bill

The amount you need to pay for your energy.



Your Charges - Electricity

Period	Register	Previous reading	Latest reading	Units used	kWh rate	Charge
02 May 25 - 01 June 25	00	xxxxx.x your read	xxxxx.x your read	xxx.x kWh	xx.xxxxp	£xx.xx

Standing charge (31 days @ XX.XXXXXp per day)	£XX.XX
Net Electricity Charges For Period	£XX.XX
VAT at X% of £XX.XX	£X.XX
Total Electricity Charges For Period	£XX.XX

About your Electricity Tariff

S	01	801	00 1	
	11	0002	3426	523
Serial Number		xxxxxxx		
MPAN		xxxxxxxxxxx		
Tariff name		Fox Standard Dual		
Payment method		Direct Debit		
Tariff type		Variable		
Exit fees		N/A		
Estimated Annual Consumption		XXXX.XkWh		
Tariff End Date		N/A		

How much electricity did you use?

For this period your average usage was X.XX kWh/day or £X.XX/day (includes standing charge).

Tariff information

This shows which tariff you are on and if you're on a fixed tariff, when it ends and any exit fees should you change supplier or tariff before the end date.

Your Rota Load code is also displayed here. If you need more information to understand your code, you can click here: <https://help.out-foxthemarket.co.uk/hc/en-gb/articles/7815640916252-Whatis-a-Rota-Block->

Usage

Your average consumption since your last bill can be seen here.

Understanding Your Energy Bill

Our service icon

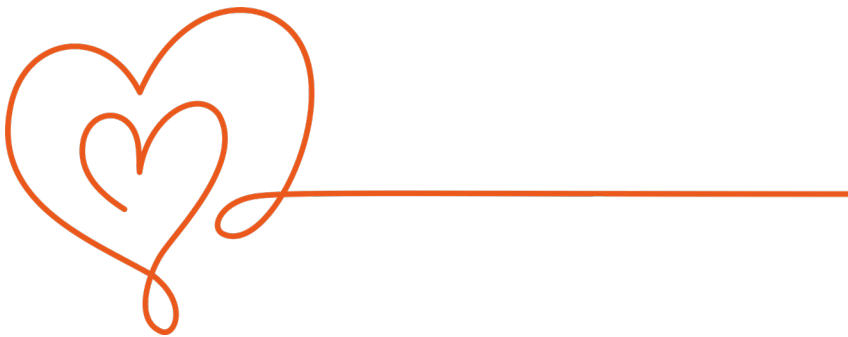
The title for each fuel can be found at the top of the page.

Service and bill amount

The heading of each page shows which service is being covered and how much you need to pay for that service

Your charges this bill

The amount you need to pay for your energy.



Your Charges - Gas

Period	Previous reading	Latest reading	Units used	kWh rate	Charge
02 May 25 - 01 June 25	XXXXX.X your read	XXXXX.X your read	XXX.X kWh	XX.XXXXp	£XX.XX

Standing charge (31 days @ XX.XXXXp per day)	£XX.XX
Net Gas Charges For Period	£XX.XX
VAT at X% of £XX.XX	£X.XX
Total Electricity Charges For Period	£XX.XX

Total Electricity Charges for period	£XX.XX
Total Gas Charges for period	£XX.XX
B. Total Energy Charges	£XX.XX

About your Gas Tariff

S	01	801	00 1	
	11	0002	3426	523
Serial Number		xxxxxxxxxxx		
MPRN		xxxxxxxxxxx		
Tariff name		Fox Standard Dual		
Payment method		Direct Debit		
Tariff type		Variable		
Exit fees		N/A		
Estimated Annual Consumption		XXXX.XkWh		
Tariff End Date		N/A		

How much gas did you use?

For this period your average usage was X.XX kWh/day or £X.XX/day (includes standing charge).

Explaining your gas usage

We convert gas units from your meter into kWh to make sure the energy output is priced consistently. We do this using the formula below

Meter units used	X
Volume conversion factor	× X.X
Metric units	X.X
Volume correction	× X.XXXXX
Calorific value	× XX.XXXX
Convert to kWh	÷ X.X
Energy Used	XX.XkWh

Tariff information

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Usage

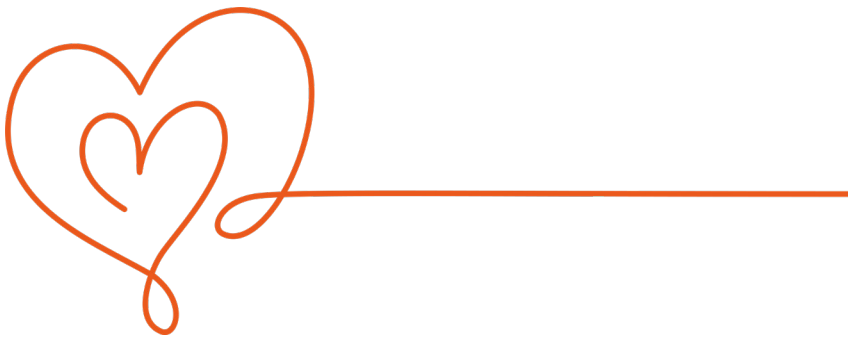
Your average consumption since your last bill can be seen here.



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Payments explained

This will show you how much you will pay for the billing period overall.



Your Payments

Date of payment	Type of payment	Payment amount
02 June 2025	Direct Debit	£XXX.XX
C. Total Payments for this period:		£XXX.XX

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